## Amendments to the Claims:

The following listing of claims replaces all prior versions, and listings, of claims in the present application. Please amend claims 1, 2, 4, 18, 20, 21 and 23. Please add claims 24-25 as follows:

## **Listing of the Claims:**

(currently amended) A method for managing call reports in a wireless network 1. environment comprising the steps of:

receiving a message and information regarding a client matter, the message and information providing a summary of an event;

determining a distribution list by applying a predetermined set of business rules that encapsulate legal and ethical requirements for allowing access to the client matter, wherein the business rules include restrictions based upon the position of a viewing employee within a company, the position within the company being based on which matters the employee has worked on as well as the matters that are within the employee's current responsibility;

creating a call report, the call report including the received message; and allowing access to the call report based on the distribution list.

- 2. (currently amended) The method of claim 1, wherein the visibility rules business rules take into consideration whether the call report involves a sensitive subject.
- 3. (cancelled)

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4. (currently amended) The method of claim 1, wherein the visibility rules business rules

are adjustable.

5. (original) The method of claim 1, wherein the information regarding the client matter

includes a user-provided sensitivity indicator.

6. (original) The method of claim 1, wherein the call report is at least partly based on a

template.

7. (original) The method of claim 1, wherein the call report is remotely accessible.

8. (original) The method of claim 1, wherein the call report is distributed via electronic

mail (e-mail) to persons in the distribution list.

9. (original) The method of claim 1, wherein the call report is accessible via the wireless

network.

10. (original) The method of claim 9, wherein the call report is accessible using a wireless

device.

11. (original) The method of claim 10, wherein the wireless device is browser-based.

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12. (original) The method of claim 10, wherein the wireless device includes an Internet

connection.

13. (original) The method of claim 10, wherein the wireless device has an on-line mode and

an off-line mode.

14. (original) The method of claim 13, wherein the message is entered using the wireless

device in the off-line mode and automatically transmitted when the device is in the on-line mode.

15. (original) The method of claim 10, wherein the wireless device is in the off-line mode

when a network connection is unavailable.

16. (original) The method of claim 1, wherein a list of contacts is displayed to a user.

17. (original) The method of claim 16, wherein the list of contacts is modifiable by the user.

18. (currently amended) A system for managing call reports, comprising:

a server configured to receive from a wireless device a message and information

regarding a client matter, wherein the message and information provide a summary of an event,

determine a distribution list by applying a predetermined set of business rules that encapsulate

legal and ethical requirements for allowing access to the client matter, wherein the business

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rules include restrictions based upon the position of a viewing employee within a company, the

position within the company being based on which matters the employee has worked on as well

as the matters that are within the employee's current responsibility, create a call report including

the received message, and allow remote access to the call report based on the distribution list.

19. (cancelled)

(currently amended) The system of claim 18, wherein the visibility rules business rules 20.

are adjustable.

(currently amended) The system of claim 18, wherein the visibility rules business rules 21.

take into consideration whether the call report involves a sensitive subject.

(original) The system of claim 18, wherein the information regarding the client matter 22.

includes a user-provided sensitivity indicator.

(currently amended) A program storage device readable by a machine, tangibly 23.

embodying a program of instructions executable on the machine to perform method steps for

managing call reports in a wireless network environment, the method steps comprising:

receiving a message and information regarding a client matter, wherein the message and

information provide a summary of an event;

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determining a distribution list by applying a predetermined set of business rules that encapsulate legal and ethical requirements for allowing access to the client matter, wherein the business rules include restrictions based upon the position of a viewing employee within a company, the position within the company being based on which matters the employee has

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creating a call report, the call report including the received message; and allowing access to the call report based on the distribution list.

worked on as well as the matters that are within the employee's current responsibility;

- 24. (new) The method of claim 1, wherein the call report includes a list of contacts and wherein the distribution list includes at least one recipient not included in the list of contacts.
- 25. (new) The method of claim 1, further comprising the step of distributing the call report to a lead coverage team.